



INDIAN SCHOOL AL WADI AL KABIR

Class: XI	Department: Commerce
Subject: BST	Sources of Finance
Worksheet: 02	Case Based Questions

Case Studies (Source Based Questions)

1. IT Ltd. Is a well-known company in the telecom sector. The company is committed to treat all its employees with equity and dignity irrespective of their age, caste, gender, etc. It not only abides all the provisions of law and pay the taxes on time but also takes an active part in spreading awareness amongst people regarding various social causes. It prefers to charge fairly from its customers for its services and also provide strong customer support services. The company strives to work effectively and efficiently so as to ensure minimum wastages and maximum returns for its shareholders. The company is also running a charitable school for the underprivileged children of the area.

Identify that the following lines from paragraph denote responsibility of business towards which group?

1. "The company is committed to treat all its employees with equity and dignity irrespective of their age, caste, gender, etc."
- (A) Customers
- (B) Employees
- (C) Government
- (D) Investors
2. "It not only abides all the provisions of law and pay the taxes on time".
- (A) Customers
- (B) Employees
- (C) Government
- (D) Investors

3. “Takes an active part in spreading awareness amongst people regarding various social causes”.

(A) Community

(B) Employees

(C) Government

(D) Investors

4. “To ensure minimum wastages and maximum returns for its shareholders”.

(A) Community

(B) Employees

(C) Government

(D) Investors

2. Mrs. Neeta is the owner of readymade garment factory. Her main motive is to maximize profits. For this, she has started to charge hefty price from her customers supplying them low quality products. She has also drastically failed in providing good working conditions to workers and pay them only the minimum amount of wages. She is completely ignorant about the amount of pollution her factory is generating. Due to all such reasons, the efficient workers of her factory are now leaving the job and joining the competitor's business. The government has also put heavy penalty and customer's loyalty is completely missing.

On the basis of reading the above case, answer the following questions:

1. Which concept is lacking in the Neeta's company?

(A) Coordination

(B) Cooperation

(C) Social responsibility

(D) Efficiency

2. The case talks about all the factors for assumption of social responsibility by the business, except:

(A) Avoidance of Government interference

(B) Creation of public image

(C) Long term interest of the firm

(D) Contribution to social problems

3. What does the case try to convey?

(A) Business must treat everyone equally.

(B) Business must not keep profit-making as the sole motive

(C) Business cannot thrive in isolation

(D) Business must pay handsome compensation to its workers

4. How can the business gain back its position?

(A) By assuming its responsibilities towards various social groups.

(B) By paying handsome compensation to its workers.

(C) By using eco-friendly methods of production.

(D) By paying taxes on time.

3. Business has a pool of managerial talent and capital resources, supported by years of experience in organising business activities. It can help society to tackle its problems better, given the huge financial and human resources at its disposal. Government regulations are undesirable because they limit freedom. Therefore, it is believed that businessmen can avoid the problem of government regulations by voluntarily assuming social responsibilities, which helps to reduce the need for new laws. People who feel that they are not getting their due from the business may resort to anti-social activities, not necessarily governed by law. This may harm the interest of business itself. Therefore, it is desirable that business enterprises should assume social responsibilities.

a. From the above given information quote the lines and identify arguments for social responsibility.

b. Explain any two other arguments for social responsibility.

4. Inn Trin Ltd is a well-known company in telecom sector. The company is committed to treat everyone fairly with respect and dignity, regardless is difference in age, caste, creed, gender etc. It not only abide by all the laws and and pay taxes on time, but also make serve it participate in social services projects. It prefers to give fair advertisement without any exaggeration, and change fairly from its customers and maintain quality. It managers work

effectively and efficiently and minimise waste to maximize the return to their shareholders. The company is running a charitable hospital to provide medical facility to the people of that area.

In the context of above case, by quoting the line from the paragraph, Identify Interest group towards, which company is fulfilling its social responsibilities.

5. Management of XYZ company provides opportunities to the employees for meaningful work. It also creates the right kind of working conditions so that it can win the cooperation of workers. The enterprise also respects the democratic rights of the workers to form unions. It Supplies of right quality and quantity of goods and services to consumers at reasonable prices. They also provide right information about the product. They provide the shareholders with regular, accurate and full information about its working as well as schemes of future growth. Identify the responsibility of business towards different interest groups from the information given above.

II. Answer in a word:

Q.1 Name the Responsibility Which Should Be Fulfilled Towards the Society?

Q.2 Why Social Responsibilities Are Important to Fulfill?

Q.3 Name the Responsibility Which is Towards the Fulfilment of Government compliance.

Q.4 Production of Goods and Services is the Part of Which Social Responsibility?

Q.5 Name the Responsibility Which is Codified by the Business Organisations?